

HOW TO HELP DRIVERS AUTO START LOAD TRACKING ON THE TRUCKER TOOLS DRIVER APP

IF ALL OF THE FOLLOWING 3 EVENTS OCCUR

- Driver has ended the load track on their previous load OR they are not currently tracking on a load
- 2 Driver opens the Trucker Tools app up to 24 hours prior to the scheduled pickup time
- Driver has their device's location settings set to ALWAYS ALLOW

LOAD TRACKING WILL NOT AUTO START IF:

- Driver is still tracking on a previous load
- Driver has not opened the Trucker Tools app on their device
- A possible TMS specific customization for tracking start time.
 - Example: If a start time customization of 2 hours exists instead of the default 24 hours, and if the driver opens the app more than 2 hours BEFORE the load is to be picked up, the load WILL NOT auto start. Auto start will occur if the driver opens the app at any time AFTER the 2 hour window.
 - Driver does NOT have their location settings on their device to ALWAYS ALLOW



