

Carriers: How to initiate a telematics track

Meet a broker's load tracking requirements through your telematics integration with Trucker Tools.

1

Broker creates the Load Track

Provide the broker with the below information for when they create the Load Track in Trucker Tools' system.



MC Number

If you don't have an MC, then provide broker with the value you put in the MC field when you completed your integration.



Tractor or trailer number (asset ID)

Must exactly match the value in your telematics account

Exceptions: Omnitracs devices track via vehicle ID & Big Road devices track via person ID

2

Load is set to Telematics track

A successfully created load will receive the status, **Load is set to Telematics track**. Trucker Tools will begin to pull location data from the assigned asset ID 12 hours prior to the scheduled pickup time.

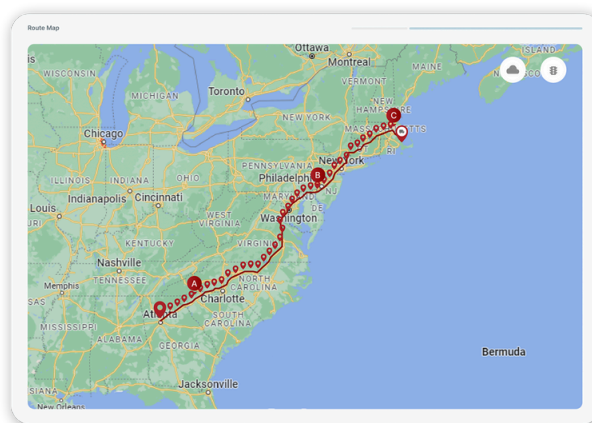
If the load is created, and defaults to app tracking, please correct the carrier MC number assigned to the load to the value associated with your telematics integration.

All Events ↻	Driver	Phone	Time
Test Broker has viewed the Load Track			10:07 EST Dec 12th
Load is set to Telematics track			10:06 EST Dec 12th
Created			10:06 EST Dec 12th

3

You have successfully tracked!

The load will continue to track for the duration of the load. Trucker Tools will search for location data from the asset ID every 15 minutes.



Need further assistance?

We're here to help!



Contact our Trucker Tools support team at support@truckertools.com or call **703-955-3560**.
Our team is available Monday through Friday 8:30am -5:00pm ET.