Select the correctly formatted asset ID to initiate tracking on a Load Track receiving the status, **Provided asset value is not found for this carrier**.

Access the Load Track details page

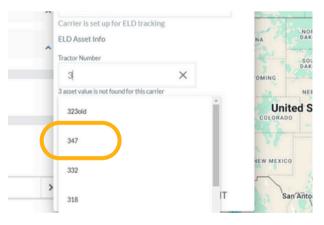
In the Load Track portal, select Modify ELD, in the top-right corner.

Load Track Details	Contact Support
Latest Status: Provided asset value is not found for this carrier at 15:35 EST on Dec 5th Cancel Load Track	Asset I: 7 Modify ELD Provider: Samsai
	Hudson Bay

Use Trucker Tools Fuzzy Match to select the correct value

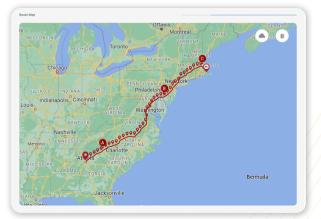
Click in the truck or trailer number field, and start typing to populate the asset list dropdown list.

Select the best-matched value from the list, and click submit.



You have successfully tracked!

The load will initiate tracking in 10-15 minutes if the current time is within 12 hours prior to the scheduled pickup time. If not, the track will initiate at the 12 hour mark.





If you have questions please contact either our support team at support@truckertools.com or your Customer Success Manager at successteam@truckertools.com